# CONTRACT #18 RFS # 331.11-009

## Department of Education

VENDOR: CTB/McGraw-Hill

### RECEIVED

DEC 0 6 2006

### FISCAL REVIEW

### STATE OF TENNESSEE DEPARTMENT OF EDUCATION

PHIL BREDESEN **GOVERNOR** 

6th FLOOR, ANDREW JOHNSON TOWER 710 JAMES ROBERTSON PARKWAY NASHVILLE, TN 37243-0375

LANA C. SEIVERS, Ed.D. COMMISSIONER

TO:

Leni Chick, Fiscal Review Committee a C. Seivers

FROM:

Lana C. Seivers, Commissione

DATE:

December 5, 2006

RE:

Request to appear before Fiscal Review Committee regarding Non-Competitive Amendment

to contract FA-04-15781-02

Please consider the enclosed information regarding a request for Non-Competitive Amendment to contract FA-04-15781-02 CTB/McGraw-Hill.

The proposed amendment will allow for the following:

- Discontinuation of the following materials
  - Introductory instructional materials
  - Not tested document: originally intended to track absentee students
  - Printing and shipping of paper reports
- Addition of the following items
  - Kindergarten and 1st grade assessment deliverable cost
  - Return testing coordinator's manual to the pricing structure
  - Include practice test teacher directions
  - Include clarity downloads for contract years 2 5 0
  - Include Braille audio tape development in year three
  - Modification of quantities on existing deliverables
  - Provide programming and an equating study
  - Provide programming for the development of several secure web-based reporting
  - Provide online reporting for all school, and state level reports
  - Clarification and updates of various clauses

The cost for the addition of these deliverables is \$787,826.94 over the remaining life of the contract for a total maximum liability of \$41,290,349.94.

This request was originally submitted for review and approved by this committee in May 2006. Since that time, an error with the STARS vendor number associated with CTB/McGraw-Hill was discovered and it was determined that a VEIN amendment had to be executed prior to the approved amendment that was requested at that time. The availability of the new on-line enhancements was presented to the State and it

was determined that we would combine the approved amendment with the new enhancements and make only one amendment to the contract to include all items.

Thank you for your consideration.

LS:sdl

cc:

Dr. Timothy K. Webb, Assistant Commissioner

### REQUEST: NON-COMPETITIVE AMENDMENT

APPROVED	DRAFT request
Commission	er of Finance & Administration
Date:	

	EACH RE	EQUEST ITEM BELOW <u>MUST</u> BE DETAILED OR ADDRESSED <u>AS RI</u>	EQUIRED.
1)	RFS#	331.11-009-03	
2)	State Agency Name :	Department of Education	
		EXISTING CONTRACT INFORMATON	
3)	Service Caption :	Development of Tennessee Comprehensive Assessmen (TCAP)	nt Program Achievement Test
4)	Contractor:	CTB/McGraw-Hill	
5)	Contract #	FA-04-15781-02	
6)	Contract Start Date :		May 1, 2003
7)	Current Contract End Date	IF <u>all</u> Options to Extend the Contract are Exercised :	November 15, 2008
8)	Current Total Maximum Co	ost IF <u>all</u> Options to Extend the Contract are Exercised :	\$33,312,080.00
		PROPOSED AMENDMENT INFORMATON	
9)	Proposed Amendment #		03
10)	Proposed Amendment Effo (attached explanation require	ective Date : ed if date is < 60 days after F&A receipt)	January 5, 2007
11)	Proposed Contract End Da	ate IF <u>all</u> Options to Extend the Contract are Exercised :	November 15, 2008
12)	Proposed Total Maximum	Cost IF <u>all</u> Options to Extend the Contract are Exercised:	\$41,290,349.94
13)	Approval Criteria : (select one)	use of Non-Competitive Negotiation is in the best interest	of the state
		only one uniquely qualified service provider able to provide	de the service
14)	Description of the Propose	ed Amendment Effects & Any Additional Service :	
The	proposed amendment will pr	rovide for the following:	· · · · · · · · · · · · · · · · · · ·
1.	Discontinuation of the follow	ing materials:	
	a) Introductory instructions	al materials: The RFP awarded contract to same vendor as pre-	vious contract; therefore, there was no

- need for introductory or transitional materials. Reduce Maximum Liability \$175,195.87
- b) Not Tested Document: originally intended to track absentee students. The vendor was able to include this information in the answer document. Reduce Maximum Liability: \$215,000.00.
- c) Printing and shipping of paper reports to the schools and school systems. Reduce Maximum Liability: \$1,792,658.00

### Addition of the following items:

- Kindergarten and 1<sup>st</sup> grade: Assessments for these grade levels were included in the RFP and contract. The contract payment
  methodology shows "Catalog less 15%" and the actual costs for these deliverables were not included in the maximum liability.
  This amendment will include costs for these deliverables for the life of the contract. Increase Liability: \$3,742,095.83.
- 3. Return Testing Coordinator's Manual to the pricing structure: The Testing Coordinator's Manual was in the original RFP and Contract; it was inadvertently left off of Amendment #1. TDOE has negotiated a per unit price reduction from the original average cost of \$25.78 per manual to a cost of \$16.24 due to the increase in quantities needed. Increase Liability: \$775,378.80.
- 4. Include Practice Test Teacher Directions and Large Print Practice Tests for grade 2 and Large Print Practice Tests for grades 3-8. Federal Law requires that assessment materials provided for regular education students be available to all students. Large Print Practice tests are listed as part of the deliverables in Attachment E and are mentioned in the scope of services. The line items were inadvertently left off of the original cost proposal and contract. The vendor did not bid on these in the RFP, costs were negotiated with the vendor and are lower than the Large Print test books. Increase Liability: \$662,631.18.
- Include Clarity downloads for contract years 2-5. Clarity is a test data analysis product produced by CTB and utilized in 98% of Tennessee schools. Amendment #1 included cost for contract year one only. Cost is same as established in year 1. Increase Liability: \$48,000.
- Include Braille Audio Tape Development in year three. Cost is same as established in Amendment #1. The contract provides for new Braille test book development every two years. New Braille test books in contract year three will require matching audio tapes. Increase Liability: \$254,000.
- 7. Modification of quantities on existing deliverables: Primarily quantities will be increased; the RFP was written based upon Tennessee population expectations in 2001-2002, we have experience larger population growth than anticipated. In addition, report quantities were projected based on the Norm Referenced reports received by TDOE in the prior contract. With the transition to Criterion Referenced testing, TDOE has worked with the vendor to develop better diagnostic reports for the system and school levels which has increased the quantities of reports over the number projected in the original RFP. Additionally, there are some line items where reductions will be made; these reductions are the result of over projecting usage expectations in the RFP. Increase Liability: \$2,886,360.00.
- 8. Provide programming and an equating study for utilizing a separate scannable 3<sup>rd</sup> grade answer document, **Increase Liability:** \$87.131
- 9. Provide programming for the development of a secure, web-based, online review of student demographic data prior to scoring and reporting. Increase Liability: \$153,105.00
- 10. Provide online reporting for all school, system and state level reports. Increase Liability: \$1,552,422
- 11. Clarification and Updates of the following clauses No change to the Maximum Liability of the contract.
  - (a) Section E.2: update vendor contact information
  - (b) Attachment A.4.g.1: clarify vendor responsibilities for costs of meetings
  - (c) Attachment A.4.j: clarify test specifications to include test items
  - (d) Attachment A.6: modify to include the scannable 3<sup>rd</sup> grade answer document
  - (e) Attachment A.7: clarify test specifications to include test items
  - (f) Attachment A.7.3: addition of student demographic verification
  - (g) Attachment E: include addition of 3<sup>rd</sup> grade scannable answer document, test items in the test specifications, and changes to reports to exclude printing and include online and cd.
  - (h) Attachment K: addition of specifications for the online demographic review of student data

	(i)	Attachm	nent L: addition of specifications for the online reporting programming	
15)	Exp	lanation	of Need for the Proposed Amendment :	
1.	life o	of the co	Kindergarten-1 <sup>st</sup> grade costs to maximum liability. This amendment will provide funding for these deliverables over the intract. The original costs are based upon Catalog price less 15% as indicated in the vendor response to the RFP, was left out of the original contract and amendment 1 maximum liability calculations even thought they are listed as	
2.	need Ame was	ded as ir endment	ems 3 through 6 are deliverables established in the scope of services and Attachment E. These materials are all indicated in the scope of services. Item a. was provided for in the original contract, but inadvertently removed from 1. Item b. was included in the description of deliverables, Attachment E, but was left off of the cost proposal. Item c. shed in amendment 1 for the first year of the contract only, this amendment will extend these deliverables over the life act.	
		a.	Item 3 provides information to test administrators for proper handling of test materials; the Test Coordinator Manual was in the original contract and was inadvertently left off of the payment methodology for Amendment #1. TDOE has negotiated a price reduction for this item due to increased quantities.	;
		b.	Item 4 provides for practice materials for students with low vision as required by Federal Law. TDOE has negotiated the price of these items based upon the price of Large Print test books, the practice tests are at a reduced rate from the operational test.	
		c.	Items 5 and 6 were added in Amendment #1 for year one, however the subsequent years were inadvertently left off of Amendment #1. Costs for these items will be the same as established in amendment 1.	
3.	stud the i	lents hav number oth the s	stablished in the original cost proposal were determined based upon existing populations in 2001-2002. Numbers of we increased at a higher rate than expected at that time. Report quantities were projected in the original RFP using of schools and systems. The payment methodology (C.3) reflects a per report rate, TDOE receives copies of reports school and system level, each report is produced for each grade level, and the deliverable descriptions often cover ne report. This amendment will increase report quantities to appropriately reflect reports available to TDOE.	
4.	Syst	tems hav	grade scannable answer document allows systems to electronically precode student demographic information. we been precoding the 4-8 answer documents and found that the demographic data is cleaner with fewer errors. This to meet federal reporting requirements.	
5.	Add	ition of c	online products:	
		d.	Demographic review of student data will allow schools and systems to review the student demographic information prior to scoring and reporting of the data. This will provide cleaner data for reporting to USDOE and ensure that all demographic data is accurate.	
		e.	Online reporting will allow teachers, schools, and systems access to their assessment information in a quicker, easier format for review and use in reporting and planning. Assessment data is used in school improvement plans, classroom planning, as well as the reporting required by USDOE.	r
6.	deve	eloped d	changes are being made for clarifications in preparation for the end of the contract. The Department owns all test items luring the length of this contract, we are adding the term "test item" to deliverables that should include the actual item urrently specify the test item.	s
16)	Nan ( <u>not</u>	ne & Ad required	dress of Contractor's Current Principal Owner(s): d if proposed contractor is a state education institution)	_
СТЕ	3/Mc	Graw-Hil	il; 20 Ryan Ranch Road, Monterey, CA 93940-5703	
17)			tion of Office for Information Resources Endorsement :  ly if the subject service involves information technology)	
		select o	Documentation Not Applicable to this Request Documentation Attached to this Request	
18)			ition of Department of Personnel Endorsement : ly if the subject service involves training for state employees)	
		select o	ne: Documentation Not Applicable to this Request Documentation Attached to this Request	
19)	Doc	umenta	tion of State Architect Endorsement:	3

(required only if the subject service involves construction or real property related services)
select one: Documentation Not Applicable to this Request Documentation Attached to this Request
20) Description of Procuring Agency Efforts to Identify Reasonable, Competitive, Procurement Alternatives :
Costs for deliverables were established through the cost proposal within the RFP with the exception of the Large Print Practice tests and Clarity downloads. The Clarity download cost was established in amendment #1. The costs for the Large Print Practice tests were negotiated with the vendor and are lower than the cost of the Large Print tests which was established in the RFP. The Practice tests are custom products utilizing Tennessee Content Standards to provide items which align to Tennessee curriculum and closely represent the type of item and test format provided by the TCAP Achievement assessment. TDOE negotiated fair and reasonable prices for these items which are a natural extension of existing products delivered by this vendor.
The Department negotiated with the vendor to provide the new online services and 3 <sup>rd</sup> grade study for the charge associated with the discontinued printed reports. The Department did not price these items outside the current contract.
21) Justification for the Proposed Non-Competitive Amendment :
The materials requested in this amendment are necessary to meet the requirements for testing students in Tennessee utilizing the Tennessee Comprehensive Assessment Program (TCAP) Achievement test. TDOE provides the tests for Kindergarten through 2 <sup>nd</sup> grade for system use, systems are invoiced a nominal fee that covers all materials, processing, and reporting for these tests. In addition, the K-2 tests are currently being used to meet requirements for testing students with disabilities as the TCAP-ALT off grade level assessment. Systems are not charged a fee when ordering these materials for ALT testing.
Tennessee Code Annotated provides the following laws that require the administration of the TCAP Achievement test in grades 3-8: 49-1-601. Performance goals for school districts. 49-1-602. Notice or probation for schools or school systems 49-1-603. Value added assessment system. 49-1-605. Annual estimates of school district effects on student progress in grades three through eight (3-8). 49-1-606. Annual estimates of teacher effects on student progress in grades three through eight (3-8). 49-1-612. Alternative assessment for students with disabilities.
In addition, the No Child Left Behind Act requires testing by states in grades 3-8.
The Individuals with Disabilities Education Improvement Act (IDEIA) stipulates that students with disabilities be assessed with tests that meet the same standards as students in regular education. All materials provided for regular students must be provided for students with disabilities, this includes practice tests, item samplers, and other ancillary materials. Materials must be provided in both Braille and Large Print.
Advances in technology provide for constant improvements in data generation, review, and reporting. USDOE is able to compare the data submitted by the State regarding student demographics and enrollment against the data submitted regarding assessment. It is imperative that these two data sets match. Providing systems with a way to review, modify and verify the student demographic information that is being reported on assessments will aid in this endeavor. Much of the student demographic information reported on the assessment is coded by the students, leaving a very large gap for error.
Likewise, providing schools and systems with the ability to receive their reports electronically is both environmentally efficient and also provides them with better access to the reports. Local Education Agencies and Districts use the information provided in the printed reports for their School Improvement plans, Southern Association of Schools and Colleges (SACS) evaluations, student placement, teacher work load and other reporting purposes. Making the reports available electronically allows them easier access to the specific information they need in a more time efficient manner.
REQUESTING AGENCY HEAD SIGNATURE & DATE:  ( <u>must</u> be signed & dated by the <u>ACTUAL</u> procuring agency head as detailed on the Signature Certification on file with OCR— signature by an authorized signatory will be accepted only in documented exigent circumstances)
Papa C. Seivers
Agency Head Signature Date

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2003	\$	182,552.08	\$		-						\$	182,552.08	
2004	\$	6,700,671.39	\$	·	-						\$	6,700,671.39	
2005	\$	5,010,779.32	\$	2,573,	300.00						\$	7,584,079.32	
2006	\$	6,103,947.96	\$	151,	498.32						\$	6,255,446.28	
2007	\$	6,481,932.68	\$	3,766,	721.56			,			\$	10,248,654.24	
2008	\$	6,651,767.10	\$	1,000,	00.00						\$	7,651,767.10	
2009	\$	1,541,443.00	\$	1,125,	736.52	-					\$	2,667,179.52	
TOTAL:	\$	32,673,093.53	\$	8,617	256.40	\$		- ;	\$	-	\$	41,290,349.93	
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FY	Little of State	e Contract & Amendments	T	HIS Amend ONLY		John Sharp 532-1658							
03/04	\$	8,291,927.65	\$		-	State A	gency B	udget C	Officer App	oroval	ika ngga kalintan		
05	\$	6,175,375.14	\$		_								
06	\$	6,255,446.28									Water to the state of the state		
07	\$	6,024,702.47	\$	4,223	,951.77	Funding	Certific	ation (d	certificatio	n, require	ed by T.C n which	.A., § 9-4-5113, the the obligated	
08	\$	6,415,943.36	\$	1,235	,823.74	expend	iture is r	equirec	l to be pai	d that is r	ot other	wise encumbered	
09	\$	148,685.00	\$	2,518	,494.42	to pay c	bligation	ıs prev	iously inc	urred) 🔻			
TOTAL:	\$	33,312,079.90	\$	7,978	,269.93	]							
End Date	9										-	and the second of the second o	
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# CONTRACT SUMMARY SHEET SUPPLEMENTAL SCHEDULE

Contract Number FA-04-15781-03

Fiscal Year

2003

Allotment Code	Cost Center	Object Code	Fund	Grant Code	Subgrant Code	CFDA#	Amount
331.11	733	083	25	ТКЗ	AAX		\$182,552.08
Fiscal Year	2004						
331.11	733	083	25	TK4	AAX		\$6,700,671.39
Fiscal Year	2005						
331.11	733	083	25	TK5	AAX		\$5,010,779.32
331.03	475	083	25	CN5	AAX		\$2,573,300.00
Fiscal Year	2006		,				
331.11	733	083	25	TK6	AAX	-	\$6,103,947.96
331.03	475	083	25	CN6	AAX		\$151,498.32
Fiscal Year	2007						
331.11	733	083	25	TK7	AAX	·	\$6,481,932.68
331.03	475	083	25	CN7	AAX		\$3,766,721.56
Fiscal Year	2008						
331.11	733	083	25	TK8	AAX		\$6,651,767.10
331.03	475	083	25	CN7	AAX.		\$1,000,000.00
Fiscal Year	2009						
331.11	733	083	25	TK8	AAX		\$1,541,443.00
331.03	475	083	25	CN7	AAX		\$1,125,736.5
						\$	41,290,349 9

### AMENDMENT # 03 TO CONTRACT FA-04-15781-00

This Contract, by and between the State of Tennessee, DEPARTMENT OF EDUCATION, hereinafter referred to as the State, and CTB/MCGRAW HILL, LLC hereinafter referred to as the Contractor, is hereby amended as follows:

- 1. Delete Section C.1 in its entirety and replace with the following:
  - C.1. <u>Maximum Liability</u>. In no event shall the maximum liability of the State under this Contract exceed Forty-One Million, Two Hundred Ninety Thousand, Three hundred Forty-Nine dollars and Ninety-Four cents (\$41,290,349.94). The Service Rates in Section C.3. shall constitute the entire compensation due the Contractor for the Service and all of the Contractor's obligations hereunder regardless of the difficulty, materials or equipment required. The Service Rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.

The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid in accordance with the Service Rates detailed in Section C.3. The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.

2. Delete Section C.3 in its entirety and replace with the following:

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/08
Test Development and Content Alignment			Cos	t per Delive	rable		T. S. C.
CRT and NRT items							
(Standard Setting and Test Specs)	\$ 115,723. 27	\$ 619,620.	\$1,014,943 .41	\$ 468,377. 15	\$ 472,604. 45	\$ 501,517. 54	
CRT field-tested items (Alignment Chart)	\$ 2,414.37	\$ 562,762.	\$ 167,781.2	\$ 164,703.	\$ 166,190.	\$ 164,390.	
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Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/08
Technical Development and Test Administration	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/08
Annual Work Schedule	\$ 64,414.4 4	\$ 62,717.7 2	\$ 67,382.9 6	\$ 57,422.95	\$ 58,031.4 7		
Materials				Cost per Un	it	<u></u>	<u></u>
(attachment E: Product Specifications)	5/1/03- 6/30/0 3	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	8
TCAP On-Line		Per Grade		Per Grade		Per Grade	
Item Sampler		\$ 1,498.57		\$ 1,611.00		\$ 1,607.94	
77. 1		Per	Per	Per	Per	Per	
Understanding TCAP Test (Practice Test)		pamphlet	pamphlet	pamphlet	pamphlet	pamphlet	
Grade 3-8		\$ 0.20	\$ 0.20	\$ 0.20	\$ 0.20	\$ 0.20	
Understanding TCAP Test Large		Per pamphlet	Per pamphlet	Per pamphlet	Per pamphlet	Per pamphlet	
Print Version (Practice Test) Grade 3-8		\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00	\$ 160.00	
Understanding TCAP Test Braille Version (Practice Test) Grade 3-8		Per pamphlet	Per pamphlet	Per pamphlet	Per pamphlet		
103t) Grade 0 0		\$ 599.00 Per	\$ 599.00 Per	\$ 599.00 Per	\$ 599.00 Per	\$ 599.00 Per	
Understanding TCAP Test Reports (GTI)		pamphlet	pamphlet	pamphlet	pamphlet	pamphlet	
		\$ 0.15	\$ 0.15	\$ 0.15	\$ 0.15	\$ 0.15	
Shelf Practice Test Grade 2		Per pamphlet	Per pamphlet	Per pamphlet	Per pamphlet	Per pamphle	t   1.50 miles   1.41   1.50 miles   1.41   1.50 miles   1.41
		\$ 0.20	\$ 0.20	\$ 0.20	\$ 0.20_	\$ 0.20	
Shelf Practice Test Directions Grade 2		Per pamphlet	Per pamphlet	Per pamphlet	Per pamphlet		t
		\$3.83	\$4.25	\$4.25	\$2.00	\$2.00	
Shelf Practice Test Large Print		Per pamphlet	Per pamphlet	Per pamphlet	Per pamphlet	Per pamphle	t
Version Grade 2		\$9.35	\$9.35	\$9.35	\$9.35	\$9.35	
Shelf Test Administration Manual Grade 2		Per manual	Per manual	Per manual	Per manual	Per manual	
(Tchr Dir)		\$ 2.28	\$ 1.99	\$ 2.00_	\$ 2.00	\$ 2.00	

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/08
		Per	Per	Per	Per	Per	
Test		manual	manual	manual	manual	manual	
Administration  Manual Grade 3		:					
(Tchr Dir)		4		4001	# 0 10	\$ 2.12	
		\$ 2.09	\$ 1.91	\$ 2.01 Per	\$ 2.12 Per	Per	
Test		Per	Per manual	manual	manual	manual	
Administration		manual	manuar	manuai	manaai		
Manual Grades 4-		!					
8 (Tchr Dir)	1	\$ 1.82	\$ 1.17	\$ 1.19	\$ 1.21	\$ 1.21	
		Per	Per	Per	Per	Per	
Testing		manual	manual	manual	manual	manual	
Coordinators Manual							
Manual				****		# 1C 04	
		\$ 16.24	\$ 16.24	\$ 16.24	\$ 16.24	\$ 16.24	
Grade 2 Test		Per	Per	Per booklet	Per booklet	Per booklet	
Booklet		booklet	booklet	DOOKIEL	DOORIEL	DOORIEL	
		\$ 2.71	\$ 2.37	\$ 2.37	\$ 2.37	\$ 2.39	
		Per	Per	Per	Per	Per	
Grade 3 Test		booklet	booklet	booklet	booklet	booklet	
Booklet			*	<u> </u>			
		\$ 10.71	\$ 8.86	\$ 8.86	\$8.89	\$8.90	
0 - 3 - 4 0 70 1		Per test					
Grade 4-8 Test				4		# 4 10	
		\$ 6.88	\$ 4.12	\$ 4.12	\$ 4.13_	\$ 4.13	
Grade 4-8 Cut		Per	Per	Per	Per	Per document	
Sheet Answer		document	document	document	document	document	
Document							
		\$ 0.23	\$ 0.23	\$ 0.23	\$ 0.23	\$ 0.23	
		Per	Per	Per	Per	Per	
Grade 4-8		document	document	document	document	document	
Continuous Form						1	
Answer Document						40-0	
		\$ 0.58	\$ 0.50	\$ 0.50	\$ 0.50	\$ 0.50	
Braille Test and		Per test &	Per test &	Per test &	Per test &		
Answer Document		document	document	document	document	document	
Grade 2	A Section 1	·					
		Not	Not	Not	Not	Not	
		available	available	available	available	available	
		Per test &	Per test &	Per test &	Per test &		
Braille Test and		document	document	document	document		
Answer Document							
Grade 3-8				1 .			
<u> </u>		\$ 992.78	\$ 868.45	\$ 866.24	\$ 868.98	\$ 868.98	
Large Print Test		Per test &	Per test &	Per test &	Per test &		5.77
and Answer		document	document	document	document	document	
Documents				<u> </u>			

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	<del>,</del>	7/1/08- 1/15/08
		Per test &	Per test &	Per test &	Per test &	Per test &	
Large Print Test and Answer		document	document	document	document	document	
Documents							
Grades 3-8		# 106 14	\$ 160.00	\$ 160.36	\$ 160.48	\$ 160.48	
		\$ 186.14 Developme	\$ 160.00	ւր 100.30	Developme	THE PLANT OF THE	
Braille Audiotape		nt Cost for			nt Cost for		
development fro		1 test		<b>萨姆斯瓦罗勒</b>	1 test	·····································	
Grades 3-8		version		Carrier III dire. A disea de laca	version		
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		<u> </u>			<u>-</u>	High and an and the control	
Audio tape for		Per test &	Per test &	Per test &	Per test &	Per test &	
Braille and		document	document	document	document	document	
Regular Print				4 0 00	40510	# OF 10	
Versions Grade 3-		\$ 28.68	\$ 25.04	\$ 25.08	\$ 25.10	\$ 25.10	
8		Per			ur guesti la Pil		
Not Tested	the state of	document					
Document				and Fall			
(Absentee Form)		\$ 0.55				<b>日本社会主义</b>	n
Technical Report			Per report	Per report	Per report	Per report	Per report
Toommout Roport			\$	<b>\$</b>	\$	l s	report
•			12,477.34	13,124.26	13,790.19	13,790.19	\$ 379.09
			Per report	Per report	Per report		Per
Report for		l de francisco Table for the	_	ļ			report
Equating Procedures and				1		d	
Results			\$	\$ 220.00	18,105.10	18,105.10	\$ 696.29
		Per form	16,381.46 Per form	17,230.80 Per form	Per form	Per form	Ψ 090.29
Teacher Header		Per form	Per form	rei ioiiii	1 CI IOIII	1 CI IOIIII	
		\$ 0.75	\$ 0.69	\$ 0.72	\$ 0.76	\$ 0.76_	
		Per form	Per form	Per form	Per form	Per form	
School Listings		]				1	
		\$ 0.12	\$ 0.13	\$ 0.13	\$ 0.13	\$ 0.13	
Programming				•			
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Scope of			. Co	st Per Denve	erante		
Services)						*	
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Score Verification			1		1		
Data (Sec.A.8)		\$	\$	\$	\$	<b>\$</b>	
		77,780.9	69,791.8	69,833.2	70,463.54	69,700.44	
		7	_6	. 7			
Reliability					,		
Assurances		\$	\$	\$	\$		
						\$	
(Sec.A.8)	1 1	148,653.	129,120.	129,196.	130,362.9	128,951.12	

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/08
Software Programming (Sec.A.10)		\$ 234,480. 16	\$ 245,594. 42	\$ 245,740. 15	\$ 247,958.0 6	\$ 245,272.73	
Data File for Production (Sec. A.10)		\$ 106,668. 48	\$ 111,674. 48	\$ 111,740. 75	\$ 112,749.2 6	\$ 111,528.21	
Test Scoring Keys (Sec. A.10)		\$ 61,496.4 7	\$ 52,296.0 4	\$ 52,327.0 7	\$ 52,799.34	\$ 52,227.54	
Calibration sample data (Sec. A.10.q)		\$ 102,491. 25	\$ 132,897. 16	\$ 106,552. 04	\$ 115,643.2 2	\$ 106,349.37	
Programming and equating 3 <sup>rd</sup> grade answer document						\$87,131	
Reporting (Attachment E: Product Specifications)			Cos	st Per Delive	erable		
Shelf Student Level Reports		Per report	Per report	Per report	Per report	Per report	
Grade 2		\$ 0.15 Per	\$ 0.15	\$ 0.15	\$ 0.15 Per	\$ 0.15	
School list of Student scores		report	Per report	Per report	report	Per report	
Grade 3-8		\$ 21.76 Per	\$ 16.46	\$ 16.98	\$ 17.67 Per	\$ 18.04 Per report	
Individual Report Grade 3-8		report	Per report \$ 0.14	Per report \$ 0.14	report	\$ 0.14	
		\$ 0.15 Per label	Per label	Per label	\$ 0.14 Per label	Per label	
Report - Score Labels Grade 3-8		\$ 0.09	\$ 0.08	\$ 0.08	\$ 0.08	\$ 0.08	
Shelf System/State			Per report	Per report	Per report	Per report	Per report
Summary Reports Grade 2			\$ 10.68	\$ 10.68	\$ 10.68	\$ 10.68	\$ 10.68
State Report of Scores Grade 3-8			Per report	Per report	Per report	Per report	Per report
			\$ 21,319.07	\$ 22,110.1 0	\$ 23,134.3 1	\$ 23,740.30	\$ 24,639.7 3

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/08
State list of system scores Grade 3-8			Per report	Per report	Per report	Per report	Per report
			\$ 21,319.07	\$ 22,110.1 0	\$ 23,134.3 1	\$ 23,740.30	\$ 24,639.7 3
System list of			Per report	Per report	Per report	Per report	Per report
school scores Grade 3-8			\$ 15.09	\$ 15.59	\$ 16.24	\$ 16.60	\$ 17.16
State Data File			Per file	Per file	Per file	Per file	Per file
Grade K-2			\$ 3,056.58	\$ 3,058.39	\$ 3,086.00	\$ 3,052.58	\$ 3,052.58
State Data File			Per file	Per file	Per file	Per file	Per file
Grade 3-8			\$ 5,760.67	\$ 5,764.09	\$ 5,816 <u>.</u> 11	\$ 5,753.12	\$ 5,753.14
System Data File Grade K-2			Per data file	Per data file	Per data file	Per data file	Per data file
Grade N-2			\$ 69.39	\$ 15.28	\$ 15.29	\$ 15.43	\$ 15.26
System Data File Grade 3-8			Per data file	Per data file	Per data file	Per data file	Per data file
Grade 5-8			\$ 92.99	\$ 40.63	\$ 40.66	\$ 41.03	\$ 40.58
Aggregated Data File Grade K-2			Per report	Per report	Per report	Per report	Per report
			\$ 13,878.46	\$ 3,056.58	\$ 3,058.39	\$ 3,086.00	\$ 3,052.58
Aggregated Data File Grade 3-8			Per report	Per report	Per report	Per report	Per report
The Grade 5-5			\$ 16,397.99	\$ 5,763.53	\$ 5,766.95	\$ 5,819.00	\$ 5,755.98
Clarity CRT data			Total Cost	Total Cost	Total Cost	Total Cost	Total Cost
downloads for all systems			\$ 12,000.00	\$ 12,000.0 0	\$ 12,000.0	\$ 12,000.00	
System Report of			Per report	Per report	Per report	Per report	Per report
Participation Rates Grade 3-8			\$ 5.37	\$ 5.37	\$ 5.42	\$ 5.36	\$ 5.36
State Report of System			Per report	Per report	Per report	Per report	Per report
Participation Rates Grade 3-8			\$ 16.41	\$ 16.42	\$ 16.57	\$ 16.39	\$ 16.39
School Demographic			Per report	Per report	Per report	Per report	Per report
Report of Scores Grade 3-8			\$ 5.18	\$ 5.19	\$ 5.23	\$ 5.18	\$ 5.18

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 ~ 6/30/08	7/1/08- 11/15/08
System Demographic			Per report	Per report	Per report	Per report	Per report
Report of Scores Grade 3-8			\$ 16.99	\$ 17.00	\$ 17.15	\$ 16.96	\$ 16.96
State			Per report	Per report	Per report	Per report	Per report
Demographic Report of Scores Grade 3-8			\$ 8,040.70	\$ 8,045.01	\$ 8,117.62	\$ 8,029.71	\$ 8.029.73
Online Demographic Record Verification						Per Yr \$88,552	Per Yr \$64,553
Online Reporting						Per Yr \$849,301	Per Yr \$703,121

The following optional items are provided to the State at the Contractor's published list

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/0 8
Practice Test Directions, Grade K		\$3.83	\$4.25	\$4.25	\$4.68	\$5.01	
Practice Test Directions, Grade 1		\$3.83	\$4.25	\$4.25	\$4.68	\$5.01	
Understanding TCAP Test (Practice Test) Grade K		\$0.63	\$0.68	\$0.68	\$0.75	\$0.80	
Understanding TCAP Test (Practice Test) Grade 1		\$0.63	\$0.68	\$0.68	\$0.75	\$0.80	
Shelf Test Administration Manual Grade K (Tchr Dir)		\$16.15	\$17.00	\$17.00	\$18.70	\$20.09	
Shelf Test Administration Manual Grade 1 (Tchr Dir)		\$16.15	\$17.00	\$17.00	\$18.70	\$20.09	
Grade K Test Booklet		\$5.07	\$5.37	\$5.37	\$5.92	\$6.33	
Grade 1 Test Booklet		\$5.20	\$5.51	\$5.51	\$6.09	\$6.52	

Deliverable	5/1/03- 6/30/03	7/1/03- 6/30/04	7/1/04- 6/30/05	7/1/05- 6/30/06	7/1/06- 6/30/07	7/1/07 - 6/30/08	7/1/08- 11/15/0 8
Large Print Practice Test, Grade K		\$9.35	\$9.35	\$9.35	\$9.35	\$9.35	
Large Print Practice Test, Grade 1		\$9.35	\$9.35	\$9.35	\$9.35	\$9.35	
Large Print Test and Answer document, Grade K		\$51.00	\$51.00	\$57.00	\$63.00	\$70.00	
Large Print Test and Answer document, Grade		\$27.20	\$27.20	\$27.20	\$30.00	\$30.00	
Grade K Student Level Report		\$3.05	\$3.29	\$3.45	\$3.69	\$3.95	
Grade K Shelf Summary Report		\$5.01	\$5.41	\$5.14	\$5.50	\$5.88	
Grade 1 Student Level Report		\$3.05	\$3.29	\$3.45	\$3.69	\$3.95	
Grade 1 Shelf Summary Report		\$5.01	\$5.41	\$5.14	\$5.50	\$5.88	

The Contractor shall submit monthly invoices, in form and substance acceptable to the State with all of the necessary supporting documentation, prior to any payment. Such invoices shall be submitted for completed units of service or project milestones for the amount stipulated.

- 3. Delete Section E.2 in its entirety and insert the following in its place.
  - E.2. Communications and Contacts. All instructions, notices, consents, demands, or other communications required or contemplated by this Contract shall be in writing and shall be made by facsimile transmission, by overnight courier service, or by first class mail, postage prepaid, addressed to the respective party at the appropriate facsimile number or address as set forth below or to such other party, facsimile number, or address as may be hereafter specified by written notice.

The State:
Mary Reel, Director
Assessment, Evaluation and Research, Department of Education
1252 Foster Avenue

TPS Campus / Hardison Building Nashville, TN 37243 Telephone Number: (615) 532-3027

Facsimile Number: (615) 532-7860

The Contractor: Deborah Roberts, Program Manager CTB/McGraw-Hill 20 Ryan Ranch Road Monterey, CA 93940

Telephone Number: (831) 393-7304

Facsimile Number: (831) 393-7043 or (888) 282-0526

Legal Notices for the Contractor shall be addressed to:

CTB/McGraw-Hill LLC 20 Ryan Ranch Road Monterey, California 93940-5703

Attn: Lynda E. Ruth, Director Contract Services

With a copy to: Contractor's Program Manager

demands. consents, instructions. notices. communications shall be considered effectively given as of the day of delivery; as of the date specified for overnight courier service delivery; as of three (3) business days after the date of mailing, or on the day the facsimile transmission is received mechanically be the telefax machine at the receiving location and receipt is verbally confirmed by the sender if prior to 4:30 pm CST. Any communication by facsimile transmission shall also be sent by United States mail on the same date of the facsimile transmission.

- Delete Attachment A.4.g.1 in its entirety and replace with the following:
  - A.4.g.1 The Contractor in consultation with the State shall determine the number of meetings needed, expected length of the meeting for item selection and bias reviews, and approximate number of participants needed. All costs, including meeting room and equipment rental, meeting materials, travel and per diem costs of participants will be paid by the Contractor. Reimbursement for participants will be at rates authorized by the State, for travel and per diem. The Contractor will pay teacher honorariums if the Contractor holds meetings when school is not in session. The Contractor will reimburse school systems for substitute teachers, if the Contractor holds meetings during the school year.
- Delete Attachment A.4.j in its entirety and replace with the following:
  - For Grades 3-8, CRT and NRT item alignment diagrams must contain the A.4.j following information in a software program format compatible with the State. It should be provided annually to the State prior to the mockup production and programming stages, in order to allow for modifications:

Test Specification (Blue Print):

- 1. Item reference number
- 2. Target grade(s)
- 3. Content area
- 4. Reporting category and performance indicator
- 5. State curriculum alignment
- 6. Norming date NRT only
- 7. Item difficulty level (p-value)
- 8. Administered to Tennessee students (yes/no)
- 9. If yes, administration year
- 10. Origination of item
- 11. The item and any art, graphics, or other associated materials/media
- 6. Delete the introduction to Attachment A.6 in its entirety and replace with the following:

The Contractor, in consultation with the State, will design, produce, and print the test books and answer documents. The State requires each grade level test (CRT and NRT) for grades 3-8 to be in one combined test booklet as illustrated below. The State shall approve and have the right to modify the design of the test books and answer documents prior to printing for any test administration. Beginning in 2007 the Contractor shall work with the State to develop, pilot, and implement a 3<sup>rd</sup> grade test booklet with separate scannable answer document. The 2007 administration will pilot the separate answer document in systems to be selected by the State. The Contractor shall provide study results to the State that examines the results of students utilizing the scannable 3<sup>rd</sup> grade document. Students results shall be aggregated in all school, system, and state summary reports. The Contractor shall plan to use either document or a combination of the two again in 2008 depending upon the study results.

	Book Configuration					
Grade	Non- Scannable Documents	Scannable Documents				
K-1		• Contractor will determine				
2		N test booklet				
3		N/C test     booklet				
3	N/C test book	N/C answer document				
4	N/C test book	N/C answer document				
5	N/C test book	N/C answer document				
6	N/C test book	N/C answer document				
7	N/C test book	N/C answer document				
8	N/C test book	N/C answer document				

- 7. Delete Attachment A.6.d in its entirety and replace with the following:
- A.6.d The Contractor is responsible for providing the following item information in a software program acceptable to the State during the "Mockup" production stage (see A.11.d):

### Multiple-choice Items

- •Test name (source)
- •Test level (grade)
- •Item sequence number
- Content/Achievement/reporting category
- •Item parameter information (difficulty, discriminant, and guessing from IRT)
- •Point biserial correlation and p-value (from classical test theory)
- •Differential item functioning (by gender and race with IRT and classical test approach)
- •Test item and all associated graphics, art, or other materials/media
- 8. Add the following to Attachment A.7
- A.7.e The Contractor shall provide a student demographic verification system via secure website beginning in 2007. The website shall be accessed by school, system, and state personnel. The website shall allow for the review, modification, and verification of student demographic information collected from the scanned answer documents. Systems shall be given the opportunity to make record changes and verify student demographics after answer documents are scanned and before data is reported. See Attachment K for specific details of the project.
- Delete the Grade 3 Test Booklet from Attachment E, Annual Publications, Test Documents -General Considerations, in its entirety and replace with the following:

### Grade 3 Test Booklet and Answer Document

- Customized form of the TCAP/ACH test/answer book (scannable).
- Customized form of the TCAP/ACH test book (nonscannable). A separate scannable answer document is to be included.
- 10. Delete the Test Specification from Attachment E, Annual Publications in its entirety and replace with the following:

Test Specification (blue print, etc) for grades 3-8

Product ID: Test Specs

### 1. Item Alignment Diagram

The following information must be in excel format:

- Item reference number
- Target grade
- Content area
- Reporting Category and Performance Indicator
- State curriculum alignment
- Norming date
- Item difficulty level (p-value)
- Administered to Tennessee students (yes/no)
- · If yes, administration year
- · Origination of item
- Item and any related graphics, art or other materials/media

11. Delete the introduction to Achievement Test Reports in Attachment E, Annual Publications in its entirety and replace with the following:

### **Achievement Test Reports**

### Product ID: Posttest

Reports for State, System, School, and Student. Each Summary report should be duplicated for distribution should the information not be available electronically. For the report of system and school scores, report forms should give administrators graphical information to evaluate the overall effectiveness of the educational program which includes: (1) comparison to the national norm group, and (2) comparison within the local program. Report forms should compare the percent of students with the national sample or curriculum standards in each of the three achievement levels so that instructional priorities can be established using this information along with other sources.

Beginning in 2007 the Contract shall provide online Reporting utilizing the Turnleaf program. All printed reports shall be available through Turnleaf. The State shall provide appropriate quantities and specifications for report design. See Attachment L for details related to the Turnleaf program development and implementation plan.

- 12. Add Attachment K:
- 13. Add Attachment L:

The other terms and conditions of this CONTRACT not amended hereby shall remain in full force and effect.

IN WITNESS WHEREOF:	
CTB/MCGRAW-HILL, LLC:	
	·
Sandor Nagy, Chief Operating Officer	Date
DEPARTMENT OF EDUCATION:	•
Lana C. Seivers, Commissioner	Date
APPROVED:	
DEPARTMENT OF FINANCE AND ADMINISTRATION:	
M. D. Goetz, Jr., Commissioner	Date
COMPTROLLER OF THE TREASURY:	
The Control of the Tree control	Date

#### Attachment K

### Post-Test Modifications (Record Editing System)

Post-Test Modifications will allow districts to review and make corrections to selected student biographic and data fields during a correction window determined by DOE. Post-Test Modifications has three types of edits; errors, warnings, and informational edits. Error flags indicate inaccuracies in the data that impact district accountability. The goal for each district is to have all errors corrected. Warning flags indicate possible inaccuracies in the data. Districts are strongly encouraged to correct any inaccurate data associated with warning flags because they may impact district accountability (i.e., Annual Measurable Achievement Objectives). Informational edit flags indicate possible inaccuracies in the data and districts are encouraged to correct any inaccurate data associated with informational edit flags.

Districts will have an initial preview period where districts can access the site in read-only mode to get the number and types of errors in their data. They will be instructed to go to CTB's secure website and login to the Post-Test Modifications system in order to view a summary report of errors. This summary report will also be available for download. The districts may also browse student records in order to gather the information required to update the fields in error.

Once the site is open for updates, the Post-Test Modifications system accepts corrections made online via the web site and/or offline by means of a batch download. If corrected online, each field that has been updated correctly will be updated, leaving incorrect data intact. The user is immediately notified if they are trying to update a field with incorrect data.

The application also provides a mechanism for the DOE and District Coordinators to monitor the progress of the updates. The DOE is not only able to track the overall progress of updates, but is also able to keep track of individual districts that have logged on and updated records. The DOE can also view the number of records in error by district. Districts can keep track of the number of errors in student records. The districts can view all records or only records based on a specific edit type such as all students with errors or all students with warnings.

### Attachment L

### Online Reporting System

### Tennessee Department of Education Online Reporting System (TNORS)

v1.0 Work Plan



December 6, 2006



CTB/McGraw-Hill 20 Ryan Ranch Road Monterey, California 93940



TurnLeaf/McGraw-Hill 7400 S Alton Ct Englewood, Colorado 80112 **Revision History** 

Version	Author	Notes	Date
v1.0	T. Hamilton	Initial document creation	10/4/06
v1.1	T. Hamilton	Included revision history and updates from author	10/8/06
v1.2	T. Hamilton	Updates and Revisions included from TurnLeaf and CTB teams. Added Jason Sutch as an approver. Included a table of context.	10/9/06
v1.3	T. Hamilton	Final updates	10/10/06

Approval	hre	Sign	-Off

Name	Signature	Position	Date
Mary Reel		TN DOE – Exec. Director – Assessment, Evaluation & Research	
Deb Malone		TN DOE – Assoc. Director – Assessment Administration	
Jason Sutch		CTB – Senior Vice President Sales – Southeast Region	
Deborah Roberts		CTB – Program Manager	
Travis Hamilton		TurnLeaf – Chief Technology Officer	
David McNeill		TurnLeaf – Director, Project Management	

Purpose	1
Overview	1
ncluded Datasets	1
mplementation Timeline & Overview	1
Year 1 (2006-07)	1
Planning	2
Development	2
Stabilize	3
Deploy	3
TerraNova™ Grades K-2 Assessment	4
Year 2 (2007-08) and beyond	4
Solution	4
Goals	4
Functionality	4
Frequently Asked Ouestions (FAO)	5
Help	5
Manage Users	5
User Settings	5
Reports Area	5
Downloads Area	5
Tools Area	5
Informational Area	5
Header/Messaging Area	5
Report Details	6
Backer Text/More Information	6
Print Report	6
Report Header/User Control	6
Embargo Notice	6
Usage Reporting	6
Homepage	6
Acceptable Use Policy	6
PDF/Print-On-Demand Reports	6
Secure, Scoped User Access	6
Reports	7
Notes about Reports	7
Support	7
Security	7
Availability	8
Assumptions	8
Assumptions.	

### Purpose

The purpose of the of this document is to provide the Tennessee Department of Education (TN DOE) with a comprehensive Work Plan for version 1.0 of the Tennessee Online Reporting System (TNORS). By signing off on this document, TN DOE authorizes CTB/McGraw-Hill (CTB) and TurnLeaf/McGraw-Hill (TurnLeaf) to begin customization of the Online Reporting System for development and implementation of the TNORS v1.0.

#### Overview

The TNORS v1.0 solution will be released in iterative stages throughout the spring of 2007 and will include reporting for the TCAP Achievement Test Grades 3-8 and TerraNova<sup>TM</sup> Grades K-2. It is understood that TN DOE typically refers to both Grades K-2 and Grades 3-8 testing as the TCAP Achievement Test, but for the purposes of clarity in this document, they have been separated. The following table provides a high level description of the features included in v1.0:

Tennessee Online Reporting System v1.0	
Online Reporting for TCAP Achievement Test	
Online Reporting for TerraNova™ Assessment	
PDF Report Downloading for TCAP Achievement Test	
PDF Generation of all online reports	
Online Report Printing	
Secure role-based access	
Pilot System Delivery	
Training	

Included below is a more detailed specification of the solution and implementation timelines. It is our assumption that for Year 1 (2006-07) and Year 2 (2007-08) that our intention is to deliver a solution that closely resembles the current paper-based solution which offers all stakeholders the easiest transition into the online reporting realm.

### **Included Datasets**

The datasets that will be included in the production solution for Year 1 (2006-2007 school year) are:

- 2007 TCAP Achievement Test Grades 3-8
- 2007 TerraNova™ Assessment Grades K-2

For Year 2 (2007-08 school year) the 2008 datasets for both above tests will be included.

Additionally, as a part of the TNORS solution pilot it will be necessary for TurnLeaf to load at least one (1) previous year TCAP Achievement Test and TerraNova<sup>TM</sup> Assessment dataset. The 2006 dataset for the above tests will be included but TurnLeaf will work with CTB and the Tennessee Department of Education to evaluate the possibilities of including additional back years as a part of this implementation.

### Implementation Timeline & Overview

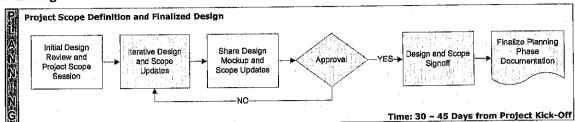
### Year 1 (2006-07)

The Year 1 (2006-07) implementation of the TNORS v1.0 will consist of four (4) phases:

- Planning
- Development
- Stabilize
- Deploy

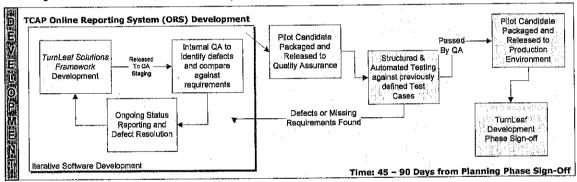
Each phase has a defined purpose and scope and will act as a framework to ensure that your expectations are properly met as this solution is introduced to your stakeholders. The dates listed below are for estimation purposes only. Upon final acceptance a detailed TNORS v1.0 project plan will be finalized and used to communicate dates, timelines and milestones during this project. For purposes of this document, November 1st, 2006 is used as the project inception date.

### Planning



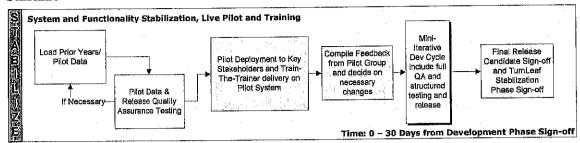
Task	Owner	Due Date
Candidate interface design and project plan construction	TurnLeaf	11/22/06
Design, scope & schedule review session	TN DOE & TurnLeaf	11/27/06
Design, scope & schedule changes (as necessary)	TurnLeaf	12/8/06
Design, scope & schedule signoff	TN DOE	12/15/06
Finalize planning phase documentation and phase complete	TurnLeaf	12/29/06

### Development



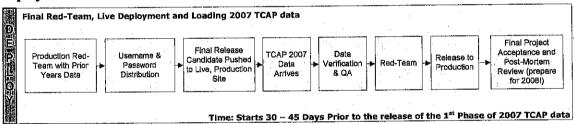
Task Task	Owner	Due Date
Initial software and reporting development	TurnLeaf	1/2/07
Alpha software candidate released to Quality Assurance	TurnLeaf	2/1/07
Structured & Automated testing on Alpha candidate	TurnLeaf	2/8/07
Pilot software candidate released to Quality Assurance	TurnLeaf	2/20/07
Quality Assurance Signoff	TurnLeaf	3/6/07
Pilot candidate packaged and released to production	TurnLeaf	3/8/07
Phase complete	TurnLeaf	3/10/07

### Stabilize



Task	Owner	Due Date
Load Pilot Data	TurnLeaf & CTB	3/13/07
Quality Assurance Signoff on Pilot Data and System	TurnLeaf	3/20/07
Pilot deployment to key stakeholders and training for trainers	TN DOE & TurnLeaf	3/27/07
Any necessary changes to TN ORS v1.0 identified during Pilot deployment <sup>1</sup> and final software candidate released to Quality Assurance	TurnLeaf	4/7/07
Quality Assurance Signoff on final candidate	TurnLeaf	4/10/07
Final candidate released to Red-Team	TurnLeaf	4/12/07
Phase complete	TurnLeaf	4/14/07

#### Deploy



dali mengapi perdakan kecamatan <b>Task</b> an dalam terdak berandan berandar	Owner Owner	Due Date
Production Red-Team with prior year's data	TN DOE, CTB & TurnLeaf	4/17/07
Production Red-Team signoff	TN DOE	4/19/07
Username & Password Distribution	TurnLeaf & CTB	4/24/07
TN ORS v1.0 released to production	TurnLeaf	5/1/07
Phase I data arrives <sup>2</sup>	CTB	5/9/07
Phase I data loaded	TurnLeaf	5/14/07
Phase I data Quality Assurance signoff	TurnLeaf	5/16/07
Phase I Red-Team	TN DOE, CTB & TurnLeaf	5/17/07
Phase I released to production	TurnLeaf	5/18/07
Phase II data arrives	CTB	6/1/07
Phase II data loaded	TurnLeaf	6/7/07
Phase II data Quality Assurance signoff	TurnLeaf	6/11/07
Phase II Red-Team	TN DOE, CTB & TurnLeaf	6/12/07
Phase II released to production	TurnLeaf	6/13/07
TN ORS v1.0 final signoff and acceptance	TN DOE	6/22/07
Year 1 (2006-07) post-mortem and review	TN DOE, CTB & TurnLeaf	7/07

<sup>&</sup>lt;sup>1</sup> This will include only the correction of identified software defects, misspellings, etc.

<sup>&</sup>lt;sup>2</sup> It is understood that the GRT data will arrive in "waves". This date is a place holder and TurnLeaf will work with TN DOE and CTB to ensure that this data is placed into the TNORS in a timely fashion and as soon as possible.

It is understood that various gates exist with the TN DOE, CTB and TCAP Achievement Test that must be honored. The above schedule may not fully incorporate these gates and checks that are currently in place, but TurnLeaf will be working closely with TN DOE and CTB to better understand these checks, so they can be included within the finalize and agreed upon project plan. Again, the due dates listed above are for general scheduling purposes. As a part of the Planning Phase a finalized and agreed upon schedule will be constructed.

#### TerraNova™ Grades K-2 Assessment

The above schedule is reflective of the work required for the release of the TNORS v1.0 and its relationship to the TCAP Achievement Test. As a part of the TNORS v1.0, TerraNova<sup>TM</sup> K-2 reports will be made available as well. The customization of the TerraNova<sup>TM</sup> online reports for inclusion will occur during the above Planning, Development and Stabilization phases. The release of the TerraNova K-2 reports will occur on a schedule commensurate with the typical print report release. As a part of the scope and design finalization, an agreed up project plan will be created that includes the release of these reports.

### Year 2 (2007-08) and beyond

In the following years a similar, but abbreviated implementation schedule will be followed. Typically, in Year 2 the first three phases can be measurably condensed and will generally take place within a window of about 45 days prior to the release of data. TurnLeaf will provide a detailed project plan for each year that will be agreed upon between TN DOE, CTB and TurnLeaf in the early part of the school year.

It is assumed (please be sure to see the Assumptions section below) that during both Year 1 and Year 2 of this program, that only defects to the TNORS v1.0 will be addressed as they arise. Requested changes to the functionality, or functionality/reports that are not agreed to during the planning phase for Year 1 will need to be handled via a change order. TurnLeaf and CTB will work with TN DOE in a good-faith manner to ensure that all requests are prioritized and handled effectively as possible, while limiting time and resource requirement from all parties. It is of utmost importance for TN DOE to communicate to TurnLeaf and CTB any requests in a timely manner so any changes can be properly scoped, developed and tested and not affect the reporting window or TNORS system functionality.

### Solution

The purpose of the TN ORS v1.0 is to provide TN DOE and its stakeholders an online reporting and report delivery system. The intention, in the initial program years, is to create a smooth and efficient transition from paper reporting to online reporting and electronic report delivery.

### Goals

During the first two years of this program, the goals are:

- Deliver a fully functioning Online Reporting System (ORS) to the Red-Team and Production environments for review and approval by the Tennessee Department of Education (TN DOE).
- To provide online reporting and online report delivery in a timely and accurate manner to all stakeholders.
- Provide users with an ORS that closely resembles their existing paper reports to simplify the initial transition from paper-based to online reporting.
- Create a solution that can be leveraged by TN DOE in the long term to better inform accountability and instruction as the needs of stakeholders change.

### **Functionality**

This section will describe the basic functionality that will be included within the TNORS v1.0. A more detailed discussion of the exact reports included is in the following section.

### Frequently Asked Questions (FAQ)

A FAQ section is provided that can be used to answer any basic questions that may need to be addressed as a part of the TNORS v1.0.

### Help

An online help section will provide users with searchable help that can be used to answer most usability and technology questions. The help system will additionally include tutorials and answers to basic questions.

### **Manage Users**

The "Manage Users" section will allow administrative users the ability to manage all user accounts within their authoritative domain. Administrative users have the ability to manage all descendant accounts with the hierarchy (i.e. a district administrator can manage district user accounts and both school administrative and user accounts). The only exception to this rule is the state administrator role. State administrators can manage all accounts (even other state administrative accounts) within the system. Manage users also includes the ability to create username and password sheets that can be distributed to TNORS users.

### **User Settings**

The user settings functionality is for individual users to manage their own account. From this interface users can change their password, update their email address and set the answer to their security/reminder question.

### Reports Area

This section will include the available selection of reports that a user will have access to within the TNORS v1.0. A more detailed description of the reports is included below.

### Downloads Area

The downloads section will include all data files that are accessible for download by a particular user. GRT downloads will be available within the TNORS v1.0 to state and system level users. GRT downloads will not be available for school users. The feasibility of including the Clarity downloads within this section is unknown at this time. TurnLeaf and CTB are currently exploring this possibility and will make every effort to include the Clarity downloads within the TNORS v1.0.

### **Tools Area**

The tools area provided within the TNORS v1.0 can provide users with access and links to additional materials such as training and interpretive guides. During the finalization of scope and design, TurnLeaf and CTB will work with TN DOE to identify any electronic materials that should be made available through the TNORS v1.0.

#### **Informational Area**

At the bottom of the TNORS v1.0 an informational area exists that will display appropriate copyright, contractual and informational items. Legally, TurnLeaf must include copyright details, terms of use policy, online privacy policy and applicable Children's Online Privacy Protection Act (COPPA) information. Additionally, customer support phone numbers, email address and TurnLeaf's "Powered By" logo will be included.

### Header/Messaging Area

At the top of the TNORS v1.0 a header and messaging area will be utilized to display messaging information. This area will include a small CTB/McGraw-Hill text and "The McGraw-Hill Companies" image in the upper left and right corners respectively. Additionally, this area will include a "logged in as" notice that will indicate the name of user logged into the TNORS v1.0. This area will include the appropriate TN DOE logo along with any messaging and naming that is required.

### **Report Details**

Along the bottom of the menus, on the left side of the TNORS v1.0 will be a Report Details section. The report details section is used to include informational material about the reports which could include items such as scale score ranges, privacy notices, report legends, etc. The report details section is configurable for each report and will be defined during the planning stages.

### **Backer Text/More Information**

A "more info" button or hyperlink will be included with each report and will contain the traditional backer text that would normally appear on the back of a printed report. Backer text is customizable per report and will be collected through CTB/McGraw-Hill.

### **Print Report**

Each online report, as it is viewed on the screen, will be capable of rendering in a PDF format through the "Print Report" button or hyperlink.

### Report Header/User Control

Each online report will include a user control that will enable users to navigate through the available options for the report based on the report and their level of access to the system. Options within the user control will vary by report, but the control will use "sticky" filters and maintain the prior selections while navigating through the reports where practical.

### **Embargo Notice**

Based on feedback we have received, it may be necessary to include an embargo notice on reports based on what data has been officially released by the TN DOE. It is our assumption that we will need to include this embargo notice and that we will need to easily and quickly be able to remove it from the reports, once the information has been released. The details of the embargo notice will be further finalized during the planning stages and incorporated into the design of the TNORS v1.0

### **Usage Reporting**

Based on feedback we have received, it may be necessary to include some type of usage reporting within the TNORS v1.0. It is our assumption that some type of basic usage reporting will be included, but the final interface will be agreed upon during the planning stages. We assume that basic usage reporting will allow administrators the ability to see when, if ever a user last logged into the TNORS v1.0. It is unknown at this time, whether a more advanced interface for this is needed or if it is technically feasible.

### Homepage

The TNORS v1.0 will include a homepage that will be finalized during the planning stage. This homepage typically includes informational messages from TN DOE or TurnLeaf.

### **Acceptable Use Policy**

The ability to have users agree to an acceptable use policy designed by TN DOE can be included within the system. This Online Usage Agreement can be reset periodically and is typically used to educate ORS users on their responsibility for securely managing data and reporting.

### PDF/Print-On-Demand Reports

Numerous PDF reports will be available for download within the TNORS. These PDF reports are made available to users based on their login credentials and are securely scoped into only their PDF reports. See the Reports section below for the detailed list of PDF reports that will be included.

### Secure, Scoped User Access

All users will access the system by providing a valid username and password. All user accounts are directly linked to a level within the organizational hierarchy and will not allow users to navigate to information that is external to their access level. For example, all school level user accounts are linked directly with an individual school contained within the TNORS. This allows the school user

the ability to see all pertinent information about their school and only their school. State and System comparative numbers may be included for informational purposes within the report but the user will never have the ability to gain access to any other identifiable information about a student that is not within their school.

### Reports

The following reports will be included within the TNORS v1.0:

Report	Print	Online	PDF/Print-On- Demand
Individual Profile Report	( <del>1000</del>   100   1	✓	<b>✓</b>
Student Label	<b>V</b>		
Class Record Sheet		V	
Performance Level Summary Report		· · ·	
Reporting Category Percent Proficient		*	
Reporting Category Performance Index Report		\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	- /
Disaggregation Summary Report	<u>_</u>	<u> </u>	

Report		Print	Online	PDF/Print-On- Demand
Individual Profile Report		✓	<b>→</b>	<b>✓</b>
Home Report		✓		<u> </u>
Student Label		<b>√</b>		
Class Record Sheet		L	<b>✓</b>	· ·
Objectives Performance Report			<b>/</b>	<b>✓</b>
Group Performance Level Report			<u> </u>	<b>✓</b>
Class Record Summary Sheet	•		<b>/</b>	<b>✓</b>
Objectives Performance Summary Report			<b>✓</b>	<b>√</b>
Performance Level Summary Report			<b>V</b>	<b>√</b>

### **Notes about Reports**

- The inclusion of the print reports within this matrix is for reference only. Their definition, production, etc. is not covered by this work plan.
- The phases in which these reports are typically available will not be altered by the TNORS v1.0. The data, upon which these reports are reliant, will still be released within its defined phase.

### Support

All first level customer and technical support will be handled by CTB/McGraw-Hill's customer support organization. Support requests can be made via a toll free 1-800 number or through email. The TNORS v1.0 will include support contact information in the system, on the homepage and on all distributed material. Escalated customer and technical support will be handled directly by TurnLeaf through CTB's support organization.

### Security

TurnLeaf's ORS solutions use industry standard best practices to ensure the security of your data and solution. The ORS uses 128-bit Secure Sockets Layer (SSL) over HTTPS to ensure that no private data is intercepted during transmission. 128-bit SSL is used by online banks and credit card companies, so it is both secure and reliable. TurnLeaf's solutions are hosted at The Standard & Poor's 55 Water building in downtown New York City at one of the highest security buildings in the city. The physical and network security of the 55 Water building supports some of the worlds largest

financial data applications and is used by Standard & Poor's, JD Power and Associates and Business Week Online.

### **Availability**

The TNORS v1.0 will be available via an internet browser 24 hours a day, seven days a week. At times, it will be necessary for TurnLeaf to perform routine system maintenance and we will notify TN DOE prior to commencing with any regularly scheduled maintenance. We attempt to schedule all maintenance during off peak hours (evenings and weekends) so as to provide as little disruption to regular service as possible. Should an unexpected system outage occur, TurnLeaf will use all practical resources to return the TNORS v1.0 to a usable state as soon as reasonably possible.

### **Assumptions**

TurnLeaf and CTB used the following assumptions for the creation of this work plan and associated costing:

- For the first two years of this contract the intention of the TNORS is to provide online reporting in a manner consistent with what users are used to receiving in the paper format.
- That not all the reports will be made available in an online format. Certain reports will
  continue to be delivered on paper. See the Reports section above for further clarification.
- TurnLeaf and CTB will be able to work with TN DOE to define additional functionality sets that can be resold to individual districts and delivered through this solution.
- Any pre-loaded, back years data sets (2006 or earlier) will not have associated PDF/Print-On-Demand reports. These PDF reports do not currently exist and the work to produce these reports was not included within the price.
- Some work will need to be done between the pilot delivery and final delivery and because of
  the time limitation only defects will be prioritized for inclusion in the TNORS v1.0. All
  identified enhancements will be cataloged and included for discussion in the planning phase
  for Year 2 (2007-08).
- Only defects will be addressed within the scope of this program for Year 1 and Year 2, for the
  included price. Once the scope and design of the TNORS v1.0 is agreed up on in the initial
  planning stages, all system enhancements will be need to be addressed through change
  orders. CTB and TurnLeaf will work with TN DOE to evaluate these requests in a good-faith
  manner as they arise.
- The first year of this program (Year 1) runs from 7/1/06 to 6/30/07 and the second year (Year 2) runs from 7/1/07 to 6/30/08.

### Constraints

We must adhere to the following constraints for this work plan and associated costing:

- All existing datasets will drive the online reporting. No new summarizations or aggregations (either pre-done or dynamic) will be available for TNORS v1.0 Year 1 and Year 2.
- Only state, system and building level users will have access to the online reporting system.
  Teachers will not have access to the online system; however school and system level users
  can share their reports with these individuals if the current TN DOE usage and security
  policy permits.
- As with any project any delay or escalation in project schedule may not have a one-to-one
  impact on the final delivery date. Because of other commitments and external dependencies
  we may not be able to provide the production system a week early even if our development
  software was finished a week prior to the delivery date. We will work with TN DOE to
  communicate all schedule changes (either favorable or unfavorable) as soon as possible.
- TurnLeaf may need additional sets of information from TN DOE (such as enrollment files) to
  properly support the rollout of the TNORS v1.0. All deliverables from TNDOE will be clearly
  defined in the project plan and agreed upon during the planning phase.
- TN DOE will need to work with its member systems to schedule both the pilot and training that will be delivered as a part of this program. The training that will be delivered by TurnLeaf as a part of this program will be in the Train-the-Trainer mode. TurnLeaf will provide both printed and electronic materials for trainers that can distributed to individual end-users for self-training, if needed.

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Fiscal Year

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Fiscal Year	2006				4.1		
331.11	733	083	25	TK6	AAX		\$6,103,947.96
331.03	475	083	25	CN6	AAX		\$151,498.3
Fiscal Year	2007						
331.11	733	083	25	TK7	AAX		\$6,481,932.6
331.03	475	083	25	CN7	AAX	/	\$3,766,721.5
Fiscal Year	2008						
331.11	733	083	25	TK8	AAX		\$6,651,767.1
331.03	475	083	25	CN7	AAX		\$1,000,000.0
Fiscal Year	2009						
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200	05	\$6,023,876.83	\$151,498.32						\$6,175,375		
200	06	\$6,103,947.96	\$151,498.32		·					\$6,255,	
200	77	\$5,873,204.15	\$151,498.32		· · · · · · · · · · · · · · · · · · ·					\$6,024	
200	08	\$6,264,445.04	\$151,498.32				' -	· · · - · · · · · · · · · · · · · · · ·		\$6,415	
200	09	\$148,685.10	\$0.00					£0.00		···-	685.10
	「otal:	\$31,297,382.56	\$2,014,697.46	i <u> </u>	estatuesta es	\$0.00	<u></u>	\$0.00 w) ONLY if the	vancua	\$33,312,	
CFDA	Number:	Stafe Fiscal Conta		40.00	Street Leaves and Bullion of the	man of the second	and the contract of the same of	UBRECIPIENT	St. of SHARON LOS not an	Contract the same of the contract of	7-4, - 177 to 1-44
Name:	Marv	Reel, Director		99545454F		<b>用种的的现在分</b> 样。4	And the party of the second	tor a VENDOR	American Street Co.	in the are block to be a bigging to	
Addre		oor, Andrew Johnson To	wer			, Is th	e Fiscal Ye	ar Funding SI	RICTLY	'LIMITEDS	? x
Phone		32-3027			Jis the Contractor on STARS?						? x
Siring Minima	1975 (FIG. 1976)	ring Agency Budget Off	icer Signature	an Agire	Libris Digularia Libris Digularia Digularia Belesi		s the Cont	ractor's FORM	W-9 AT	TACHED	2
		(1965年)		958	i je je Js	the C	ontractors	Form W-9 File	ed with:	Accounts'	? x
	٠.	,		120		Juliani, Security	F 5 14 1 - 191 3 3 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ing Certification	The state of the s		ire W
·		The state of the Control of the same of the state of the	the Court of the Court of the Second Court of the Court o	candon, edisă	Finance and A	Adminis	stration, do h	13, I, M. D. Goet ereby certify that	there is a	balance in	the
	COMP	LETE FOR ALL AMEND  Base Contract & Prior	est amerikansisasi selem alemen, ada ada ada est	tinik (Tekn	appropriation otherwise erro	from w	hich this obli ed to pay ob	gation is required ligations previous	to be pai ly incurre	id that is not d.	t
		Amendments	This Amendment	ONLY			, ,	,		•	
de la compa	End Date >	11/15/2008	11/15/2008								
FY:	2003	\$182,552.0	8	\$0.00							
FY:	2004	\$6,700,671.3	9 71,408,	704.18	<u> </u>			MARA_A	<u> </u>	البرية دمر	
FY:	2005	\$6,023,876.8	2	498.32				ğa Şa	- 7	( )	
FY:	2006	\$6,103,947.9	6 \$151,	498.32				2,9774 — 1994 Control	ilia Na	To Table	
FY:	2007	\$5,873,204.1	5 \$151,	,498.32	SEP 2	4 20	)04			177	
FY:	2008	\$6,264,445.0	\$151	,498.32	·			RYICES	N 2:40	1	
FY:	2009	្ច\$148,685.1	0	\$0.00				·	•0		
District of	Totals:	\$31,297,382.5	4 \$2,014	697.46	į						

\$0.00

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Totals: